

# Unemployment Compensation (UC) Benefits Information



Call UC at 888-313-7284

Monday – 8AM – 4PM  
Tuesday – 8AM – 4PM  
Wednesday – 8AM - 4PM  
Thursday – 8AM – 4PM  
Friday – 8AM – 4PM

Apply online: [www.uc.pa.gov](http://www.uc.pa.gov)

Live Chat available Monday thru Friday, 8am-5pm

Email your questions to: [uchelp@pa.gov](mailto:uchelp@pa.gov)

NOTE: Include your full name, last 4 digits of SSN,  
and a valid email when contacting UC.

“Paula” answers  
general  
questions ONLY.

Pandemic Unemployment  
Applicants (PUA):  
(self-employed, gig workers, etc.)

Apply online: [www.uc.pa.gov](http://www.uc.pa.gov)

Email: [ucpua@pa.gov](mailto:ucpua@pa.gov)

Virtual  
Assistant  
@ 877-  
978-1295

## Additional UC Resources:

- Did you lose your PIN or never received one in the mail?
  - Request a new PIN online at <https://expressforms.pa.gov/apps/pa/DLI-UC/Pin-Request>
  - NOTE: Once you request a new PIN, the old one will not work.
- Do you need your 1099G in order to file your 2019 taxes?
  - Print a copy of your 1099G online at [www.uc.pa.gov](http://www.uc.pa.gov) (UC PIN needed)
- Do you have issues related to your debit card?
  - Call ReliaCard at 1-888-233-5916
- Do you have questions about your Direct Deposit?
  - Call 1-877-869-1956
- Do you need to file your bi-weekly claim?
  - File online at [www.uc.pa.gov](http://www.uc.pa.gov) or Call the PAT System at 1-888-255-4728